

Regional Coordination Consultant Services Q&A

Is the due date still the same?

Yes

Do you have a style guide or a brand guide?

No, please refer to website for logo and color scheme information.

Do you have a budget you are able to share? Does the budget include tech support and hosting? What was the investment in the previous website?

We will not release budget information as this will be used during negotiations. Please refer to the RFP for details on tech support and hosting.

Does the Authority have a CMS preference? Open source? Drupal/WordPress?

Wordpress & Elementor is preferred, but open to other CMS options.

Who are your primary and secondary users?

Website and GPS App will be used by the general public, the Portal will only be used by our Agency Partners and be password protected.

Would you like detailed research in terms of your audience in the form of an audience needs assessment?

Is this done before the product development, or as a product assessment by users post development?

Do you have a desired launch date? Is there a specific event driving the launch date?

February 1, 2022 is the preferred launch date. The grant award period is driving this.

What is the current hosting environment?

Site must be hosted by our local web server provider, Netsmart.

How many visitors does the current website receive monthly?

Site averages 213 visitors a month.

How many pages of content do you anticipate transferring to the new site?

Please refer to our current website, www.rta8.org. We anticipate adding another 3-4 pages to this.

What are your current pain points with the existing website?

We would prefer the site to be more user friendly and up to date. Mobile usability is a HUGE priority as a large majority of visitors are on a mobile device. Actively being able to freely change the layout of the site is also

necessary as we have multiple new routes and programs that may become available.

What are the current technical challenges (if any)?

Technical challenges are that the current site is a combination of html, CSS, Coldfusion and JavaScript, the site has a wireframe that isn't as flexible as we would like.

How many site administrators will you have? **2**

Will you require different levels of admin permissions? **Yes**

How many user roles do you plan to use on the portal?

2 roles (admin and users)

In reference to Section 12 – Determining Vendor Responsibility, is it scoring criteria?

This section is for RTA staff. This was provided in the RFP so vendors knew what RTA staff would be using to make sure requirements were met in the proposal before moving forward.

Is RT8 interested in Electronic Inspection Sheets that appear on Driver MDTs and transfer automatically to the agency database?

This has been a staff goal.